

DURO-NOX
EXTENDED WARRANTY SERVICE CONTRACT
REVISION NO. 010598

PROJECT:
ADDRESS, CITY AND STATE:

OWNER:
ADDRESS, CITY AND STATE:

DURO-NOX APPLICATOR:
ADDRESS, CITY AND STATE:

WARRANTY TERM - 20 YEARS COMMENCING FROM DATE OF PRODUCT INSTALLATION

WARRANTED AREA:

In consideration for payment of Nox-Crete's warranty service charges and extended warranty fees (see details below) NOX-CRETE, INC. warrants to the owner that all concrete surfaces treated with Duro-Nox will provide a hardened effect with increased resistance to surface abrasion and dusting subject to the fees, costs, limitations and exclusions set forth below, for a period of TWENTY (20) years from the date it is applied if, and only if, each of the following conditions are met:

WARRANTY REQUIREMENTS

1. Purchaser provides notification to NOX-CRETE's corporate office in writing of request for extended warranty thirty (30) days before intention to commence application. Such notification must be accomplished via completion of NOX-CRETE's Warranty Request Notification Form.
2. A NOX-CRETE technical representative inspects the surface to be warranted within seven (7) days before the application of DURO-NOX, and NOX-CRETE provides written acceptance of the warranty request after such inspection.
3. DURO-NOX is applied in accordance with all directions for use cited in the project specifications and product literature and at the application rate established by the technical representative of NOX-CRETE, INC.
4. A NOX-CRETE technical representative is present during each and every application of DURO-NOX.
5. The DURO-NOX is applied to the satisfaction of the technical representative of NOX-CRETE, INC.
6. That NOX-CRETE, INC.'s representatives or agents be permitted to visit the project site during normal business hours during warranty period.
7. Owner gives written notice of any claims that DURO-NOX has failed to provide a surface hardening effect within thirty (30) days of the date it discovers the failure.
8. If warranty conditions are not met, or fees and all bills for application are not paid, this offer of an extended warranty will be considered withdrawn and no extended warranty will be given by NOX-CRETE under any circumstances.

WARRANTY SERVICE REQUIREMENT AND FEE

A TWENTY (20) year extended warranty service fee of One Dollar (\$1.00) shall be paid to NOX-CRETE, INC. within thirty (30) days of substantial completion of product application and prior to issuance of any extended warranty.

WARRANTY

If each of the above stated conditions are met, and DURO-NOX fails to provide a surface hardening effect to structurally sound surfaces, NOX-CRETE, INC. will, when the surface has been properly prepared by the owner for retreatment, and subject to the warranty conditions and exclusions herein, provide the owner the material necessary for one retreatment of the areas on which the DURO-NOX failed to provide such surface hardening effect at a cost to the owner payable to NOX-CRETE, INC. of that portion of the product's then current list price multiplied by the pro rata percentage of the warranty period that has expired at the time DURO-NOX is provided for retreatment under the terms of the limited warranty. NOX-CRETE, INC. will not be responsible for any labor to reapply the DURO-NOX or repair any damage caused by the absence of any surface hardening effect, nor prepare or be responsible for the cost of preparation of the surface for retreatment.

